



We thank you for your continued support of Costa.

It is important for you to know that all guests, whose reservations are made through Costa's North American office, must be residents of the United States, Canada, Mexico, Central America, all Caribbean Islands (excluding Cuba), Bermuda, Ecuador, Colombia and Venezuela. Guests must be citizens or residents of these countries in order to complete the entire booking process, including the web check-in so that cruise documents can be issued. All other residents or nationals must be booked through the corresponding Costa office. These booking requirements are directed by our corporate office, Costa Crociere, in Genoa, Italy.

Please be advised that all bookings are subject to review and further documentation may be requested to confirm compliance with the North American office's booking terms. Verification of residence from one of the countries listed above may be required if the booking reflects the guest is a foreign national. Should proof of residency not be provided, further action may be taken including the potential cancellation of the booking.

In addition, as part of the Carnival Corporation & PLC group, Costa complies with U.S. laws and restrictions such as those imposed by the U.S. Department of Treasury - Office of Foreign Assets Control (OFAC). Compliance is mandatory and may result in cancellation of reservations for nationals of North Korea, Cuba, Syria, Libya, Iran, Sudan, Burma, Belarus and Zimbabwe.

We will be happy to direct you to the corresponding Costa office in order to ensure our guests enjoy a memorable experience prior to their cruise as well as during their cruise. Please feel free to call us at 1-800-GO-COSTA (462-6782) for further assistance. Our office hours are Monday through Friday from 9 a.m. to 7 p.m. eastern time.

Thank you for your understanding and cooperation,

Ruben Perez
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